

## Disaster Recovery

### Overview

GE Energy's Industrial Solutions team has the experienced resources, capabilities, and products to provide a total response when disaster strikes.

### Resources

When your property and business operations are impaired by natural disasters, you need a responsive solutions provider with experienced technical resources you can trust. GE's expansive network of engineers, technicians and craft labor delivers fast, efficient and comprehensive solutions to help return your business to full working order.



### Field Engineering Services

- Electrical engineers with expertise in a wide range of products and industries
- Over 100 years experience in electrical products and services
- Consulting services and technical direction for maintenance and repair
- Field engineering, project management and craft labor for modifications and emergencies
- Local resources backed up by a US nationwide organization

### Repair Services

- Service center network providing expert repair services ... on-site and in-shop
- Switchgear – testing, repair, modernization and upgrades
- Transformers – testing, repair, remanufacture, dielectric fluid analysis & corrective treatments
- AC/DC Motors – diagnostic testing, repair and new replacements
- Mechanical Systems – optical alignment, vibration analysis, non-destructive testing, component remanufacturing, upgrade and on-site machining services

### Capabilities

- Equipment Condition Assessments
- Recommendations for repair/replace
- Repair coordination
- Test equipment
- Multi-Vendor capabilities
- Specify/Source replacement equipment
- Expedited manufacturing for built-to-order equipment
  - Engineering Support
  - Technical Direction
  - Craft Labor
  - Communication Command Center
  - Installation, Start-up and Commissioning
- Emergency Repair



# GE Energy

## Products

### Electrical Equipment

GE's nationwide network of authorized electrical distributors with more than 1500 locations provides an extensive inventory of stock products for same day delivery service. Stock products and components include:

- Safety Switches
- Transformers
- Lighting Panels
- Breakers
- Control Products
- Residential Products
- Temp Power Pedestals



Also, GE can manufacture and deliver new electrical equipment on an emergency basis should the need arise. We maintain a library of project equipment drawings to enable us to manufacture to the original specification. Further, to help reduce manufacturing cycle times, we leverage our services platform by placing field engineers in our factories to help expedite the design and build of custom equipment that meets your specific application needs.

How quickly can we respond? It's difficult to provide firm delivery commitments due to the many variables involved. However, in previous disaster recovery situations, when the product ordered was identical to a previous or existing order, GE was able to deliver the following products in as little as 8-9 weeks:

- Medium/Low Voltage Switchgear
- Medium/Low Voltage MCC's
- Secondary Substation Transformers



### Electric Motors

GE maintains a large stock of the most common replacement motors used in the U.S., located at various distribution centers throughout the country. Special designs can be manufactured in a few weeks if it's identical to a previous or existing order.\*

**GE Energy ... quality products and services, strong project management expertise, broad multi-vendor service offerings and a global network of repair facilities, field engineers and technicians.**



\*Premium charges may apply for emergency orders.

For more information contact us at **1-888-GE4SERV** or visit us on the web at **[www.ge-energy.com/industrial](http://www.ge-energy.com/industrial)**.

Please also feel free to contact your local GE Sales team:

