

# Limited Warranty Rider

This Rider incorporates by reference the GE Critical Power – Power Quality (“CPPQ” or “Seller”) Standard Terms and Conditions of Sale (herein called “CPPQ Terms”) and includes the following additional provisions contained herein. In the event of a conflict between this Rider and CPPQ Terms, the Rider shall take precedence.

## Warranty Period

### **Tranquell Wallmount; Tranquell Integral Mount; Tranquell Box Extension; TR Wallmount; TR Box Extension Series**

The Warranty Period for the Tranquell Wallmount, Tranquell Integral Mount, Tranquell Box Extension, TR Wallmount, and TR Box Extension Series SPD Products is ten (10) years from the date of shipment from Seller’s facility.

### **Tranquell Din Rail Mount Series**

The warranty period for the Tranquell Din Rail Mount Series SPD Product is two (2) years from the date of shipment from Seller’s facility.

## Warranty Limitation and Exclusions

In no case does this warranty apply to any failure or nonconformance with specifications caused by or attributable to any associated or complementary products not supplied under these Terms and Conditions, nor shall it in any case apply to the quantity or quality of the product of Buyer or the process of manufacture on which any products are used. The warranties and remedies set forth herein are conditioned upon (a) proper transportation, handling, storage, installation, commissioning, operation, use, and maintenance, in conformance with the operation instruction manuals (including revisions thereto) provided by Seller, any applicable laws, regulations, or codes; (b) repair or modification pursuant to Seller’s instructions or approval; and (c) Buyer promptly notifying Seller of any defects and, if required, promptly making the Product available for correction at Buyer’s expense. This warranty shall not apply: (i) if Buyer or any other unauthorized person has made any modifications, alterations, or repairs to the Product not authorized by Seller, including Buyer’s use of parts in conjunction with the Product not admitted or delivered by Seller; (ii) to a Product with removed or altered serial numbers; and (iii) to a Product damaged by acts of God, sources external to the Product, misuse, accident, abuse, neglect, negligence, or use beyond rated capacity.

In addition to the foregoing, the SPD warranty is void under the following conditions:

1. SPD devices are designed for connection to a specific voltage configuration. If the SPD is connected to a voltage configuration other than intended and labeled, the SPD will be damaged due to improper installation.
2. The SPD must be installed in a system compliant with NEC Article 250 grounding requirements. Failure to do so may result in a voltage float which can result in SPD damage due to this improper installation.

Seller’s obligation under this Provision entitled “Warranty” shall terminate immediately upon any modification of the Product by Buyer unless made with the approval of Seller.

The Warranty Period applicable to each Product can be extended if Buyer purchases an extended warranty from Seller. If Buyer purchases an extended warranty from Seller, the terms of such extended warranty shall supersede these warranty provisions.

## Installation and Commissioning of Installable Systems

If the Products cannot be installed immediately after delivery, Buyer is responsible for maintaining proper storage conditions according to operating manuals and any other instructions provided by Seller.

Installable Products may only be installed by certified electrical installers and must be installed according to Seller’s specifications, appropriate national electrical codes and accepted standards of workmanship. For purposes of this Limited Warranty Rider, “Installable Products” shall mean Products that require the services of a certified electrical installer to be connected to the power grid.

This warranty is valid only in the United States and for units sold and installed within Seller specified countries. For other international sales, parts are covered for a period of one year from the date of shipment from Seller’s factory. Seller will not pay for freight or customs charges on replacements under any warranty claims.



GE  
Critical Power

830 W 40th Street, Chicago, IL 60609 USA  
+1 800 637 1738 (toll-free in North America)  
GECriticalPower.com