Industrial Solutions Knowledge Network

Intro & User Guide
Welcome to the Industrial Solutions Knowledge Network Learning Site!

Access E-Learning Courses and Webinars

Register for instructor-led classes (classroom and virtual)

View your personal learning transcript and plan

See your learning status as soon as you log in

One-click registration for instructor-led courses

Featured and New courses visible at login

POWER TO PERFORM

SIMPLER  

SMARTER  

FASTER
User Guide

1. Creating Your Account
2. Your Homepage
3. Finding Courses
4. Enrolling
5. Finding Help
Step 1: Create Your Account

You will first need to create an account. You will input the following information:

- Name
- Business email
- Mobile phone number
- Company Name
- Physical (Shipping) Address

Already have an account on Mayer University?
Log into the URL above using your Mayer University user name and passcode. You will be asked for your customer index number after you log in.

Already have a Blue Volt account (not a Mayer University account)?
See the next page for instructions

https://go.bluevolt.com/?brand=GE
Step 1: If You Already Have a BlueVolt Account. Ignore if you are a new user or a Mayer University user.

Are you trying to create an account but receiving this message?

Your email address is your unique identifier in the BlueVolt system. It is likely that you may already have an account in a different university with your existing email address.

What should I do next?
Please contact support@bluevolt.com if you are receiving this message and we can get you added to GE Industrial Solutions Knowledge Networks.
Create Your Account

Screen #1

Your email will be your login
Use your work email address!
Create Your Account

Screen #3

If you select ‘Distributor’ for screen 3, you will be asked for your Customer Index Number at screen 4.

A GE Employees or Agent will be asked for his/her SSO number on screen 4.
That’s it to register! Be sure to note your password somewhere.

After you create your account, completion records for Industrial Solutions courses will be transferred from the Lighting Institute learning site to your IS Knowledge Networks learning site transcript within 4 weeks.

Lighting course records and registrations will remain with the Lighting Institute site.
Your Homepage

Click here to view the Course Catalog

Click the word “Profile” to edit email, phone, address, etc...

Active enrollments. Click the grey arrow on the right for detailed info.

Upcoming classes and featured virtual offerings are posted here for convenient access.

Click here for your detailed transcript
Finding Courses

This is the page you will see when you click “Course Catalog” from the Homepage. There are several ways to then explode the courses to find the one you want.

By Course Name

By Course Delivery Type
Finding Courses

All courses are listed alphabetically. You can also search by keyword.

By clicking on “Products and Applications”, you will then be able to further explode courses by delivery type, which is the most common way our users search courses.
Enrolling Is Easy!

Step 1: Select the course

Step 2: Click to enroll

Step 3: Complete it - now or later
Enrolling Is Easy!

Enrolling in a Classroom Course

Step 1: Select the course

Step 2: Click to enroll

Step 3: Confirmation email goes to you, including logistics info.

“Outline” tab shows you the agenda.

Link to make your hotel reservation at the preferred hotel. This hotel includes daily transportation to and from the training site.
Getting Help

Technical questions concerning the website (password retrieval, technical issues, etc...)

Questions regarding future offerings, requests to add courses, suggestions to improve courses or the site itself:
Nancy.Meiners@ge.com

Questions about specific content in the North America classroom courses:
Gary.Huggler@ge.com

Don’t know your Customer Index No?
Contact your GE Salesperson.